



Congressional City Conference

Key Take-Aways

NLC University – Lessons Learned from Crisis Leadership

March 11, 2017

9:00 – 5:00

Presenters: Steve Traina, Erica Bueno, Blake Ratcliff, Brian Delvaux, Chris Fennell

- IBTS will share experiences gained through delivery of disaster planning, response, and recovery services across the country.
- Participants will learn how to adapt these experiences, best practices, and recommendations to suit the needs of their own communities.
- Participants will be introduced to an IBTS on-line portal of disaster-related case studies and tools developed to meet the needs of stakeholders at the local level.